



Experiential and Perception Data: Measuring Goal 16 and Leaving No One Behind

10 March 2016

UN Statistical Commission Side Event

Goal 16: Peace, justice and strong institution

Target 16.3: Promote the rule of law at the national and international levels and ensure equal access to justice for all

How people encounter justice?

- **Top-down:** complaints, cases, calls for service, registrations at the levels of formal and informal institutions
 - **Bottom-up:** citizens experience a justice need and travel a justice journey. Access to justice is about
 - Dispute, disagreement, grievance which potentially has a legal resolution
 - Being able to embark on a justice journey
 - Being able to receive fair and just resolution at the end of the journey
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Many justice needs

- Ukraine – 54%
- Uganda – 88%
- Yemen – 94%
- Mali – 30%
- Indonesia – 16%

Most are civil and administrative matters, crime is rarely a very prevalent category

Bottom-up approach

- **Identifies the botom of the piramid**
 - Many justice needs are lumped
 - Ukraine – 44%
 - Yemen – 39%
 - Mali – 25%
 - Uganda – 38%



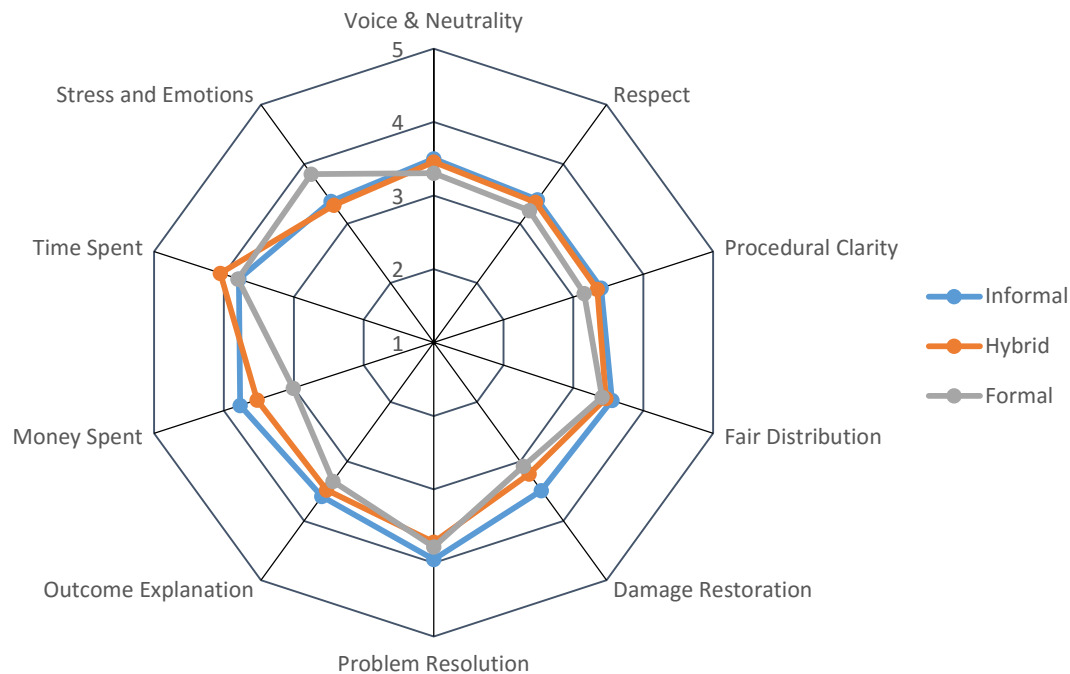
Bottom-up approach

- **Identifies the botom of the piramid**
 - Many justice needs are resolved outside of the formal institutions
 - Yemen – 5% courts
 - Mali – 7% court or similar tribunal
 - Ukraine – 2.3% court
 - Uganda – 8%



Bottom-up approach

- Can show the content of justice
 - Whether people received or not fair resolutions



Challenges

- **Data availability**
- **Samples**
- **Cultural influences**
- **Values**
- **Taxonomy of problems**
- **Numerous problems**





Dr. Martin Gramatikov, Head Measuring Justice
martin.gramatikov@hiil.org